City of Orange Texas Utilities Services
Powered by Tyler Technologies

Sign In

Username

Password

☐ Remember Me

SIGN IN

Create User Profile
Forgot Username?
Forgot Password?

Create Profile for the first time.

Forgot Username if you forget your login ID.

Forgot Password if you forgot your password.

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Confirm account

Provide the following information to create an account.

* Account Number   Including any dashes (ie. 002923-001)

* Last Name   Your full last name

* Full Name   Exactly as it appears on your bill

CONFIRM ACCOUNT

Account Number: 12 digits including the dash and the 3 digits after the dash. (Example 04902005-001)

Last Name: Must be in ALL CAPS. Do not enter suffixes such as Jr, Sr, III, etc. Example: BISHOP
If paying for a business account, enter the business name as it appears on the water bill, in ALL CAPS.

Full Name: As it appears on your water bill except do not enter suffixes such as Jr, Sr, III, etc. Must be in ALL CAPS and should include last name again.
Example: JERRY R & TINA K BISHOP
If paying for a business account, enter the business name as it appears on the water bill, in ALL CAPS.

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Activate Your Account
Complete the form below to begin the account activation process.

Create Your Account

Username
Password
Confirm Password
Email
Confirm Email

REGISTER

Username: Enter a Username

Password: Create a Password

Confirm Your Password

Enter your Email Address

Confirm your Email Address

General Use Information:

- If you get an error message that your account could not be verified, you are not entering something correctly at the Log in Screen. Please see Log in Screen instructions below.

- **If you are making this payment on the day of cut off, you MUST call City Hall at 409-883-1081 to check that you have paid all fees due to be reconnected. Some fees are not listed in the total bill due and will be required before you can be reconnected. It is your responsibility to notify us that you have made an on-line payment to get reconnected. You will not be reconnected until you call us.**

Create Profile:
If you have not created an login account you must click on Create Profile and fill in the required information.

Account Number: 12 digits including the dash and the 3 digits after the dash.
(Example 04902005-001)

Last Name: Must be in ALL CAPS. Do not enter suffixes such as Jr, Sr, III, etc.
Example: BISHOP
If paying for a business account, enter the business name as it appears on the water bill, in ALL CAPS.

Full Name: As it appears on your water bill except do not enter suffixes such as Jr, Sr, III, etc. Must be in ALL CAPS and should include last name again.
Example: JERRY R & TINA K BISHOP
If paying for a business account, enter the business name as it appears on the water bill, in ALL CAPS.

After your account has been created you will receive and email to verify your account, once this is completed you will from this point only be required to login with a username and password. If you forget either one you can reset by click forgot password or username. An email will be sent to the email address that was entered when the account was created.

Make A Payment Screen:

Paying by Credit Card: Enter payment contact information from the Credit Card Statement. Payment contact address must match the credit card billing address.

Paying by Debit Card: Enter payment contact information based on the first name that appears on your bank account. Example: Bank Account in name of Jerry and Tina Bishop. You would enter Jerry Bishop as the payment contact information, even if Tina is paying the bill.

Email Address: Enter your email address to get a copy of your receipt, otherwise you can't be sure the payment went through. Your email address and any information you enter on the system is private and is not disclosed to the City.

Payment Amount: The system automatically fills this amount in with the total due. You can pay a different amount by typing over it. When you check, the I agree to the Terms and Conditions the Total Charge to your Card will reflect any changes you made to the payment amount.

Complete Payment: Press Only Once. It will make a payment each time you press it if you have entered all the information correctly. If the screen does nothing when you press the Complete Payment button, Please make sure you are using and current version internet browser. You would need to upgrade before you can use this payment option.